HINDU KANYA COLLEGE

KAPURTHALA



REPORT ON STUDENT SATISFACTION SURVEY

(2022-23)



Result of Analysis of Students' Feedback (2022-23)

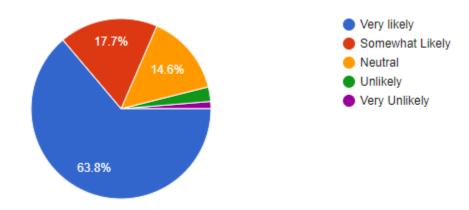
TOTAL STUDENTS: 387

Students' feedback was received in an online mode of the students enrolled during the session 2021-22. The feedback mechanism was in the form of a questionnaire containing a set of 20 questions to assess the conduct of the faculty in discharging the academic responsibilities. Each of these questions had five responses to choose from. The assessment was made to determine the amount of syllabus covered, the class preparedness, approach and communication ability of the teacher, internal evaluation process, discussion on course and program outcomes with the students, and also about inculcating soft skills, life skills, employability skills to the students.

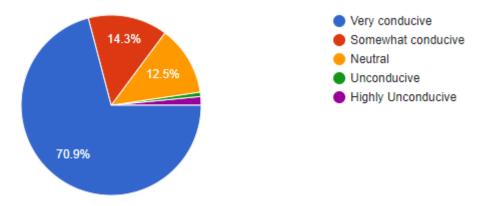
Data Analysis and Interpretation

Following is the graphical analysis of each question showing number of students' responses on five point Likert scale:

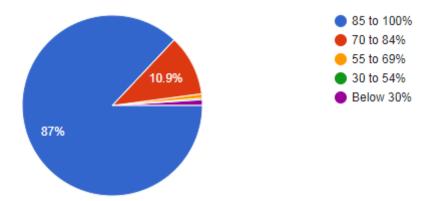
1. How likely are you to recommend this college to your friends and family?



2. How conducive was the learning environment?



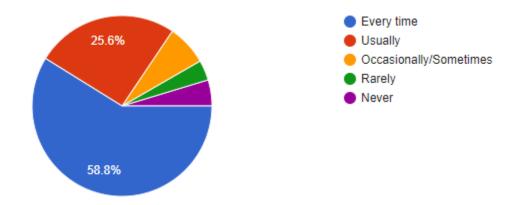
3. How much of the syllabus was covered in the class?



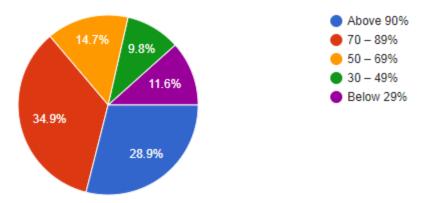
4. How enthusiastic was the teacher about the subject?



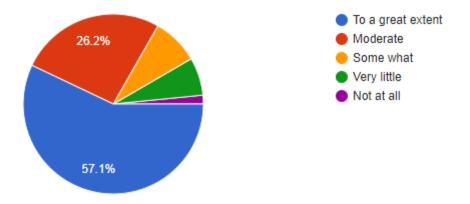
5. The teacher make use of teaching and learning materials appropriately?



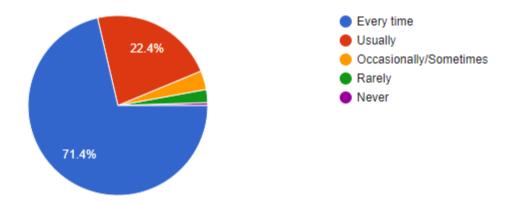
6. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



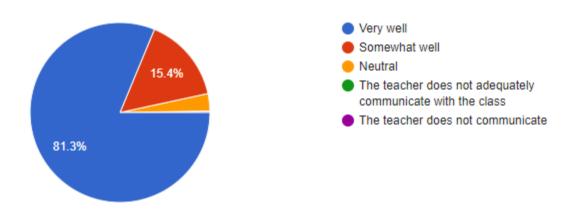
 The teachers use student centric methods, such as practical training, participative learning and problem solving methodologies for enhancing learning experiences.



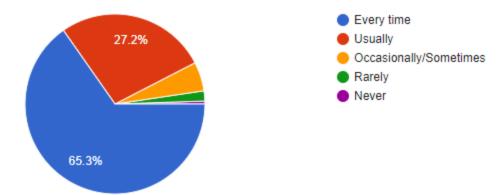
8. The teachers illustrate the concepts through examples and applications.



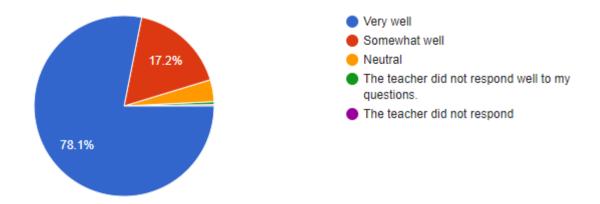
9. How well does the teacher communicate his or her subjects to the students?



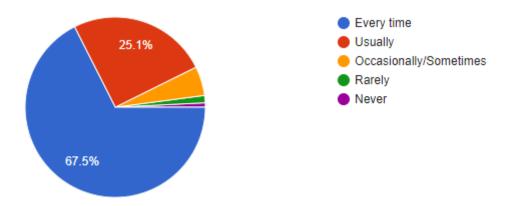
10. How often did you understand the lectures?



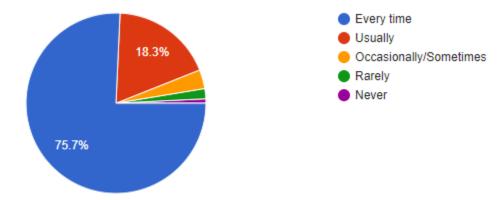
11. How well did the teacher respond to students' queries?



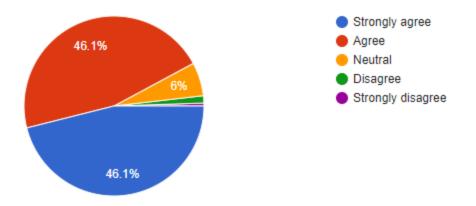
12. The teacher encourages feedback from the students?



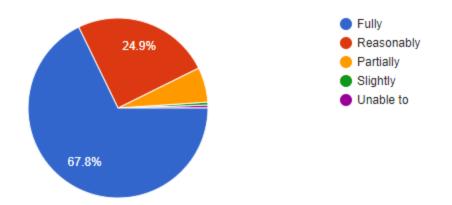
13. The teacher shows genuine concern for the students?



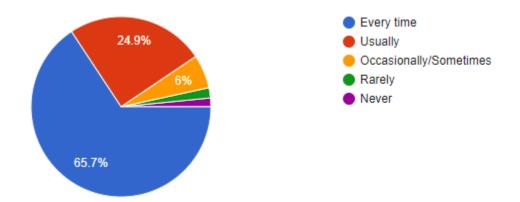
14. The overall quality of teaching-learning process in your institute is very good.



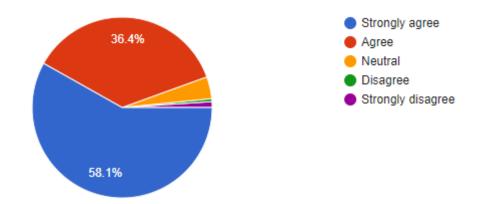
15. The teachers identify your strengths and encourage you with providing right level of challenges.



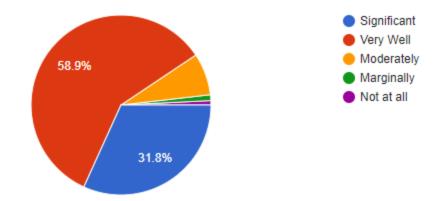
16. Teachers are able to identify your weaknesses and help you to overcome them.



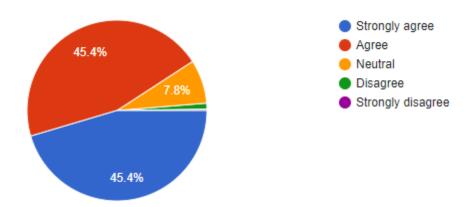
17. Teachers encourage you to participate in extracurricular activities.



18. The teaching and mentoring process in your institution facilitates you in analytical, social and emotional growth.



19. The institution provides multiple opportunities to learn and grow.



For the session 2022-23, the summary of the analysis based on students' inclination towards positive responses covering all the parameters together is presented as under:

Sr.	VARIOUS PARAMETERS	STUDENTS' POSITIVE
No.		RESPONSE (in %)
1	Likeliness of the students to recommend this college to their friends and family	96.1%
2	Conduciveness of learning environment	97.7%
3	Students who accepted that more than 70% syllabus was covered in the class	97.9%
4	Teachers' enthusiasm about the subject	98%
5	Teachers' usage of teaching and learning materials appropriately	91%
6	Teachers who use ICT tools such as LCD projector, Multimedia, etc. more than 70% while teaching	64%
7	Teachers' usage of student centric methods such as practical training, participative learning and problem solving methodologies for enhancing learning experiences	91%
8	Teachers who illustrate the concepts through examples and applications	97%
9	Teachers who communicate the subject very well to the students	100%
10	Students who understand the lectures usually/every time	98.5%
11	Teachers who respond to students' queries very well	99.5%
12	Teachers who encourage feedback from the students usually/every time	99%
13	Teachers who show genuine concern for the students usually/every time	97.5%
14	Students favoring that the overall quality of teaching-learning process in our institute is very good	99.5%
15	Teachers who identify students' strengths and encourage them by providing right level of challenges	99.5%
16	Teachers who identify students' weaknesses and help to overcome them usually/every time	96.6%
17	Teachers who encourage students' participation in extracurricular activities.	99%
18	Teaching and mentoring process in the institution facilitating students in analytical, social and emotional growth	99%
19	Multiple opportunities provided by the institution to learn and grow.	99.5%

The feedback analysis clearly indicates that about 97% of students are satisfied with conduciveness of learning environment, teachers' enthusiasm to teach their subjects on time, their illustrative mode of teaching and their genuine concern towards students. 99% of the students consented that encouragement and practical exposure given to them through participation in extra-curricular activities enhanced their confidence and is helpful for overall development. 96% of the students showed their likeliness to recommend this college to their friends and family and 99% of the students favored that the teaching and mentoring process in the institution is facilitating them in their analytical, social and emotional growth. 99.5% of the students agreed that the multiple opportunities are provided by the institution for their learning and growth.

It is observed that 64% of the students assented that the teachers use ICT tools such as LCD projector, Multimedia, etc. more than 70% while teaching. 97.9% students rated as more than 70% syllabus was covered in the class. Around 99.5% of the students were satisfied that the teachers communicate the subjects efficiently and responded to their queries timely, also accepted that the teachers identify their strengths and encourage them by giving the right level of challenges.100% Students favored that the overall quality of teaching-learning process in our institute is very good.

MAJOR OBSERVATIONS AND RECOMMENDATIONS

Feedback was taken from students for continuous improvement in development through a structured rating based feedback form. Thus, to surmount the unavoidable inadequacies in the parameters assessed by the students where they marked certain areas of improvement, there have been some noticeable observations and possible recommendations which are mentioned as under:

• Our college is one of the reputed institute having very conducive environment for staff and students to develop their academic aspirations.

• It was found that, 64% of the students assented that the teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. So, there is a need to encourage faculty to enhance usage of ICT to improve the ICT enabled learning in the college.

• Subjects in which there are projects and field visits need to be given more attention to provide practical training and real life exposure.

ANALYSIS ON STUDENTS FEEDBACK: ACTION TAKEN REPORT

The feedback through Student's satisfaction survey from the students was obtained and analyzed during the academic year 2022-23:

The received feedback was further evaluated by the Internal Quality Assurance Cell of the college and certain measures were streamlined to ensure the quality standards. The following are the salient points considered for further course of action.

- To ensure the excellence in meeting the expectations of students in case of providing them practical training, teachers paid more attention to practical sessions and made their teaching more experiential. Several initiatives were taken throughout the session like arranging workshops, industrial visits etc.
- To augment the exposure given to students through their participation in extra- curricular activities even during the online learning, major college events like Talent Hunt, Teacher's Day, important days and festivals were organized satisfactorily. For further improvement, it is suggested that students should be given more opportunities to showcase their talents and skills not only in the Zonal Youth Festival.
- Several extension lectures by dignified personalities from the different disciplines of knowledge and commendable number of activities were also conducted throughout the session from time to time to enhance the overall development of students' personality,
- To strengthen teacher-student relationship, Class Coordinators have been assigned the duty to stay in students' close proximity to address their grievances and guide them to enhance their hidden caliber in all possible ways academically as well as co-academically.